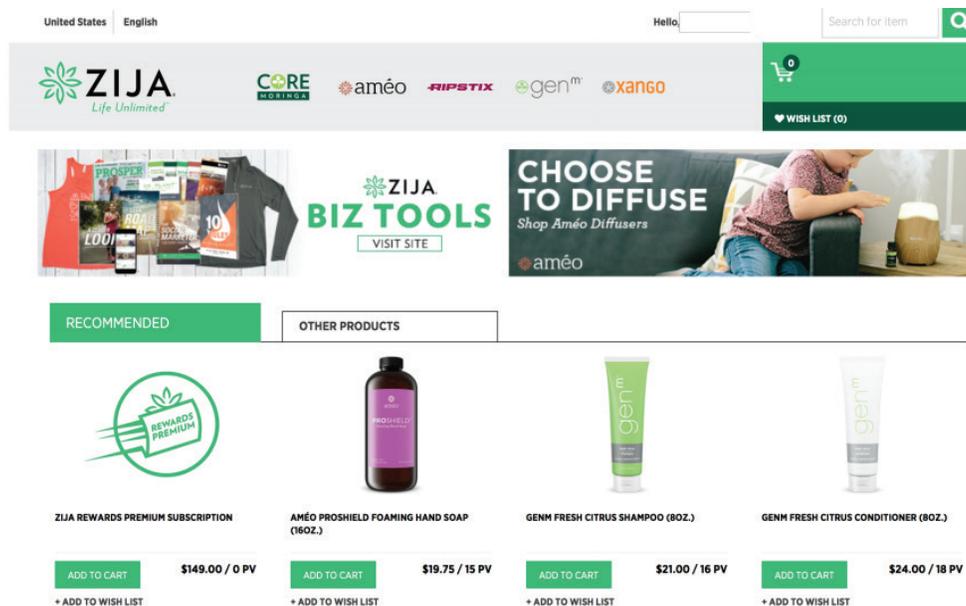


1. Why don't I see XANGO products on the Zija International website?

XANGO products are not currently available to the pre-existing Zija Members, which is why they are not shown on the Zija International website. XANGO products are only available in pre-existing XANGO Members' Back Offices and for all new people who are enrolled by existing XANGO Members.

2. Where can I see the XANGO products available for purchase in my Member Back Office?

Once you have clicked "Place Order" or "Place a Personal Order," at the top of the web page you will see the Zija brand icons. On the far right, you will see the XANGO tab (see attached).



3. What information do I send to prospects so I am connected to them as a Sponsor (is there a tool that includes the XANGO products)?

You can send them a link from your Zija Replicated Site. Currently, there is not a tool that displays XANGO products. However, they can view all available XANGO products through your Member Back Office.

4. Will XANGO Distributors receive Fast Start Commissions (FSC) for pre-existing Personally-Sponsored Distributors?

No, they are considered existing Distributors. However, if you have a Personally-Sponsored Distributor who has not placed an order in 6+ months and they re-enroll, you will receive FSC for the enrollment.

5. Will all XANGO Members receive an email to login to their new Zija Member Back Office?

Every XANGO Member will receive an email with credentials and instructions on how to login to their Member Back Office.

6. Will I still receive 15% off of our XANGO purchases?

Our exclusive Repeat Order Customer (ROC) program allows Members to receive a percentage of Volume back in commissions. Please see the Zija Compensation Plan for further details.

7. Do I have to be enrolled with a Zija Rewards Purchase (AutoShip) and receive an order every 28 days to qualify for commissions? For example, if I set up an order to be delivered every 30 days, would I be considered inactive for two days?

No, you don't need a Zija Rewards Purchase set up to receive commissions and remain Active. The only requirement to be considered Active and receive commissions is an order of 75+ PV every 28 days. However, setting up a Zija Rewards Purchase is a convenient way to ensure you remain Active. If you have an order coming every 30 days, you would be considered inactive and not receive commissions for those two days.

8. How does the Zija Rewards Purchase (AutoShip) program work?

See question 6.

9. Do I need to have a Zija Rewards Purchase (AutoShip) set up to qualify for commissions or can I manually place a varying order within the 28-day Period?

See number 7 question and answer.

10. What are the international customer service phone numbers?

In the Member Back Office Library Center, you have access to the Quick Business Guide. In the guide, you'll be able to reference all available international customer service numbers.

11. Is it possible to have my May 2017 order I purchased through XANGO be transferred to my new Member Back Office so I can be considered Active?

Currently we are working on transferring all XANGO order history, including that which was placed in May. You will then be considered active.

12. Will the points I accumulated in May be transferred to my Zija account?

Yes.

13. What happens to the commissions that I earned that was in my eWallet and will it be paid out?

We are currently working on integrating eWallet into our system.

14. What is the status of XANGO events and incentive trips that we were working towards?

We will communicate the decisions made on these upcoming events and trips as further details are discussed.

15. How do the Ranks transfer over from XANGO?

All Ranks were reset. Everyone came over as a Customer or Distributor.

16. What is the meaning of Cycles and Periods?

A Cycle begins on Saturday and ends on Friday. In one Period, there are 4 Cycles (28 days).

17. Am I allowed to choose placement in my genealogy?

We kept the existing relationships with sponsorships as they were in XANGO.

18. Is Zija keeping the Meal Pack Program?

Currently, Zija is unable to sustain the Meal Pack Program. It is possible that this is integrated into the Zija product line as a future product launch.

19. What personal information do I need to collect in order to sign up new Customers and Distributors?

Their name, address, phone number, and email address.

20. What steps are necessary to become Active and be eligible to earn commissions?

You'll need to place an order of 75+ PV (which is roughly \$100) to become Active for the Period. Once you are Active, enroll at least two people at 75+ PV to become qualified to earn commissions.

21. Will XANGO's ADP orders be processed on the 13th of the month as usual?

Because Zija pays commissions weekly, the ADP orders that were pre-existing were adjusted. Due to this adjustment, orders have been evenly spaced out to ensure Rank Advancement and commissions are able to be processed correctly. Your order may now run a few days later or a few days earlier.

22. If I don't like my position or my Sponsor, can I sign up under a new Sponsor and cancel the old one?

Please refer to compliance@zijacorp.com. They will walk you through this process.

23. Do all new Distributors (including Retail Customers) need to pay the yearly \$20 fee?

The Wholesale Membership fee is only for those that want wholesale pricing for one year. This is only charged to those that enroll as a Wholesale Member. Retail Customers pay retail pricing, this fee does not apply to them.

24. Do XANGO Members have to order a Starter or Transitional System?

No, you are not required to. However, to earn the Double Fast Start Commissions you do need to buy a 500+ PV system.

25. If I want to order extra product over my current 150 PV Zija Rewards Purchase (AutoShip), can I place the order under a customer's account?

Yes.